



COVID-19 update

The health and safety of staff and clients is our top priority

18 March 2020

‘Stand up’

Following the lead of the State Health Emergency Coordination Centre, we are now in the ‘Stand Up’ phase of the [Queensland Health Pandemic Influenza Plan](#). This means that we are activating strategies to prepare for longer term management of our operations and service delivery. We are continuing to closely monitor the situation, with daily updates from the State Health Emergency Coordination Centre and the Queensland and Australian governments.

Updates from the COVID-19 Planning Group

The COVID-19 Planning Group meets daily to discuss key issues related to our workplace and service delivery. Updates from today include:

- State Library is already activating many of the strategies recommended by the Queensland and Australian governments. You can read more about these in the Prime Minister’s message and Queensland Premier’s statement on the [staff updates page](#).
- To minimise risk, social distancing is important. Every staff member has a duty to do this, every single one of us and we must set the example. Social distancing guidelines in the workplace will be issued to staff tomorrow.
- It is expected staff take personal responsibility for hygiene at their workstations and in the common spaces. Washing your hands regularly with soap and water is one of the most effective forms of infection control. Hand sanitiser, soap and disinfectant cleaning products are available in bathrooms, kitchens and work areas. Please make use of these regularly.
- In these uncertain, stressful and changing times, it’s important we remain kind to each other and show empathy towards fellow colleagues. If you are experiencing distress and would like support, we encourage you to contact [Benestar](#) for assistance.
- Yesterday’s remote access exercise provided valuable learnings that ICT Services is now assessing and recommendations are being worked through by the COVID-19 Planning Group. Thank you to all staff who rose to the challenge and provided feedback.

Keep updated

- Regular [staff updates on COVID-19](#) will be posted on a dedicated section of our website, which you can access from anywhere. New updates today include links to resources and tips to assist when working from home, plus key messages the Queensland government.
- The general public can keep updated on our [website](#).