



COVID-19 Wellness Update

The health and safety of staff and clients is our top priority

5 May 2020

Accessing Recfind

Thank you again to everyone who took the time to respond to the Wellness Survey. Some staff identified access to records through Recfind was proving difficult when working remotely.

To assist with easier Recfind access, ICT Services and Finance & Operations have worked together to enable the new 'Recfind Web'. This is a new version of RecFind which is available through a browser in RD Web.

This [how to guide](#) will step you through how to access. Please note that the best way to access Recfind is through Remote Desktop in RD Web, only use Recfind Web as an alternative if you do not have access to an onsite PC.

Please note that you will need to contact [ICT Services](#) to have your Recfind password reset to enable access to Recfind Web.

Further detail is available on the State Library staff webpage.