



COVID-19 update

The health and safety of staff and clients is our top priority

Tuesday 30 March 2021

[Staff updates page](#) | [Health and Wellbeing Team initiatives](#)

Work this week

Apart from a few colleagues required onsite for critical business continuity, all South Bank and Cannon Hill staff will work from home from Tuesday 30 March until the Greater Brisbane lockdown concludes. This approach follows [advice from the Public Service Commission](#).

Casual staff who were rostered to work during the lockdown period will be paid as per the advised roster.

Staff working from the South Bank and Cannon Hill workplaces during the lockdown **must carry a mask at all times**. Please put your mask on in circumstances where you cannot maintain 1.5m from others also in the workplace.

If you're working from home, please check in with your People Leader to plan your work for the next few days. People, Projects and Learning have pulled together some [suggestions](#) for work that can be completed from home (check under the *Ideas for working from home during lockdown* heading).

Latest health advice

Please check the [Queensland Government's COVID-19 update](#) for full details about the lockdown and current restrictions, including information about school closures and wearing masks.

These restrictions apply to **anybody who has been in the Greater Brisbane area since 20 March** — please keep this in mind if you have holiday plans starting this week.

The [active contact tracing alerts](#) have been updated. Please review the list closely and follow Queensland Health advice if you were in any of the locations at the relevant times.

ICT support during lockdown

The ICT Service Desk phone (x9292) **will not be available during the lockdown.**

Please log your requests via email to ict@slq.qld.gov.au and remember to include your mobile number so the team can call you back. If your request is **urgent**, please note it in the subject field, or contact the Service Desk mobile on **0408 157 024**.

If you are using Remote Desktop to remote into your PC at work, remember to select either **Logoff** or **Restart** when you're finished for the day. If you select *Shutdown*, your PC will turn off and you will not be able to remote in the next day.

Getting tested?

If you have any symptoms, [get tested](#) and isolate until you receive your results. If you are going for a COVID-19 test, advise your People Leader and [People, Projects and Learning](#) **immediately** and do not come to the workplace while you are awaiting test results. You then need to notify your People Leader and PPL as soon as you receive your results.

Clarification: Anzac Square reopening date

Anzac Square Memorial Galleries are due to reopen on Tuesday 6 April, pending health advice at the time.

Thank you everybody for working together,
Vicki