

# **PUBLIC LIBRARIES & IKCs ROADMAP**

Developed in collaboration with local government to drive the local ambitions and collective impact of Queensland public libraries and Indigenous Knowledge Centres (IKC).

## VISION

Public libraries and IKCs are valued, thriving, place based cultural and social hubs responsive to the changing needs of Queenslanders providing access to lifelong learning and contributing to the liveability of local communities.

## SHARED VALUES

- Free and welcoming services and spaces for everyone
- First Nations people's knowledge, culture, and history are recognised
- Universal and equitable access to information, ideas and works of imagination
- Future focused, adapting to change and embracing of innovation to create sustainable and resilient services

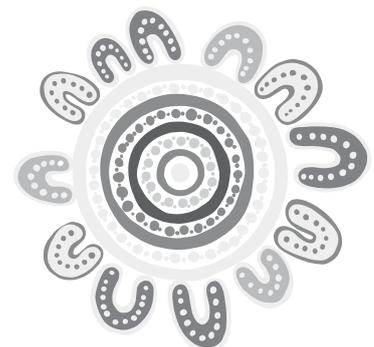
## IMPLEMENTATION

The Roadmap reflects the core business of library and IKC services across Queensland. The strategies set shared priorities for delivery, which can encompass a diversity of locally determined services, processes and programs. Local implementation of the Roadmap provides councils with the flexibility to plan towards what is both achievable and aspirational for their libraries, council and community. Councils will report on their outcomes and achievements aligned to the Roadmap through annual reporting, benchmarked against the Queensland Public Library Standards.

## ACKNOWLEDGEMENT

*We acknowledge the Traditional Custodians of the lands in which library collections, spaces and services are based. We pay our respect to Elders, past and present, who have handed down that knowledge to each generation and who continue to inspire us to learn, share and celebrate.*

*Artwork by Chern'ee Sutton*

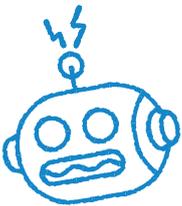




## PLACES AND PROGRAMS

**Libraries across Queensland are thriving, creative, relevant and inclusive spaces, and are embraced as local cultural and community hubs.**

- Deliver experiences for all people to explore ideas as active citizens connecting and contributing to their local communities
- Create opportunities for respectful engagement with Aboriginal and Torres Strait Islander culture, history and people
- Empower Queensland children and families, providing rich experiences that enable exploration, imagination, and build understanding of the world around them
- Design programs including outreach that reflect community demographics and areas of need, to support lifelong wellbeing, learning and creativity
- Invest in sustainable development, maintenance and operation of diverse, welcoming, accessible and trusted library spaces and facilities



## COLLECTIONS AND RESOURCES

**All Queenslanders can engage in lifelong learning through access to relevant collections and resources that reflect our diverse communities.**

- Ensure that all people regardless of location, cultural and socioeconomic background can access library collections and resources that support access to personal development, education, cultural enrichment, and economic activity
- Enhance libraries to be digital hubs in their communities, enabling all Queenslanders access to build confidence and skills, and participate in the digital world
- Prepare for change and innovation with plans for resilience, recovery and sustainability
- Uphold intellectual freedom, encourage critical thinking and enhance democracy by providing access to credible information from diverse perspectives
- Actively build and share collections that recognise and value diversity of local community stories, knowledge, history and experiences over time



## PEOPLE AND PARTNERS

**Library staff are leaders in their community, skilled to meet local needs and aspirations. They partner and collaborate locally and globally to deliver services of impact.**

- Employ and enable a diverse and skilled workforce and invest in developing future leaders
- Develop and sustain the capacity of staff to meet the needs of local communities, including technological advancements
- Build the cultural capability of staff to engage and partner with First Nations communities in the design and delivery of library services
- Develop strong and effective statewide networks that support knowledge exchange, enhance services, address challenges, and celebrate achievements
- Advocate for the value of public libraries and IKCs now and into the future
- Attract partners to achieve shared community outcomes, build resilience and contribute to wellbeing and prosperity



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